

From: Roger Gough Cabinet Member for Children,
Young People and Education

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Care, Health and Wellbeing

To Children's, Young People and Education Cabinet
Committee – 22 November 2017

Subject: SPECIALIST CHILDREN'S SERVICES
PERFORMANCE SCORECARD

Classification: Unrestricted

Electoral Divisions: All

Previous Pathway of Paper: None

Future Pathway of Paper: None

Summary: The Specialist Children's Service performance scorecard provides members with progress against targets set for key performance and activity indicators.

Recommendation: The Children's, Young People and Education Cabinet Committee is asked to **CONSIDER** and **COMMENT** on the performance scorecard.

1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

"Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience."

1.2 To this end, each Cabinet Committee receives performance scorecards.

2. Children's Social Care Performance Report

2.1 The scorecard for Specialist Children's Services (SCS) is attached as Appendix 1.

2.2 The SCS performance scorecard includes latest available results which are for August 2017.

2.3 The indicators included are based on key priorities for Specialist Children's Services as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the selection of indicators included in scorecards, improving the focus on strategic issues and qualitative outcomes.

- 2.4 The results in the scorecard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.
- 2.5 Members are asked to note that the SCS scorecard is used within the Children's, Young People and Education Directorate to support the Transformation programme.
- 2.6 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
- 2.7 As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.8 Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Floor Standard* achieved but Target has not been met

**Floor Standards represent the minimum level of acceptable performance*

3. Summary of Performance

- 3.1 There are 43 measures within the SCS Performance Scorecard which have a RAG (Red, Amber, Green) rating applied.
- 3.2 For August 2017, 18 performance measures are rated as Green, 18 as Amber and seven as Red. Exception reporting against these seven measures is included at Appendix 2.
- 3.3 The report also includes a separate page showing the impact of the cohort of Unaccompanied Asylum Seeking Children upon the relevant performance measures.

4. Recommendations

Recommendation: The Children's, Young People and Education Cabinet Committee is asked to CONSIDER and COMMENT on the performance scorecard.
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5. Background Documents

None

6. Lead Officer

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